

## Company Profile





# The true measure

Minebea Intec is a leading manufacturer of industrial weighing and inspection technologies. Our mission is to increase the reliability, safety and efficiency of our customers’ production processes. To do this, we provide high-quality products, solutions and services that ensure a high level of safety.

Minebea Intec’s excellent performance is based on 150 years of experience, our distinct German Quality and continuous investments in the development of innovative technologies. Our strong global presence and an extensive network of distribution partners ensure that our customers can rely on top Minebea Intec quality – any time, anywhere. Our goal is to set strong standards in all areas of our company, which is reflected in our brand slogan, ‘the true measure’.

By purchasing Minebea Intec products, every day, customers all over the world are choosing more than just innovative technologies: they are also choosing top-quality service performance and comprehensive support throughout the entire life cycle of their product. Our aim is to fulfil our customers’ requirements no matter what the industry, and to be the first port of call for weighing and inspection technologies. In short: the best expert you could have!



For more information on Minebea Intec, our products and services or for locating our office and partners in your country, please visit [www.minebea-intec.com](http://www.minebea-intec.com).

## Products and solutions from Minebea Intec are firmly established in many sectors:

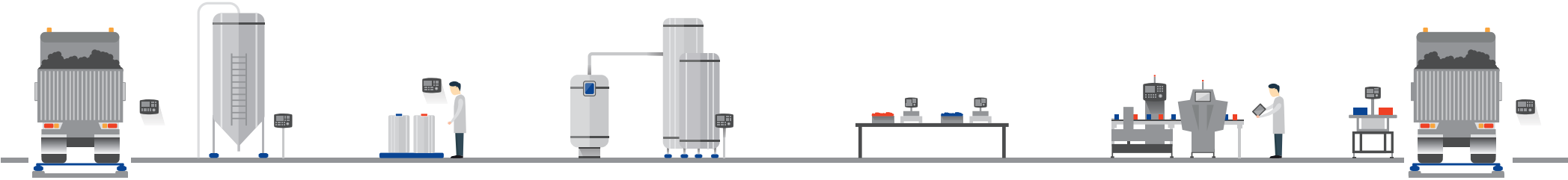


## The MinebeaMitsumi group

The MinebeaMitsumi group is a global precision electromechanical components manufacturer, providing products for various industries. Minebea was founded in 1951 in Japan, Mitsumi in 1954. The company currently employs around 80,000 people and has more than 120 production sites and sales and service locations around the world. For many products, the MinebeaMitsumi group is No. 1 in terms of its global market share.



# Our product portfolio



Acceptance and storage of loose materials	Incoming goods	Acceptance of piece goods	Automated production systems	Manual production	Packaging	Outgoing goods
Precise control of delivered and stored materials			For complete process control	Solutions that ensure accuracy and traceability	Guaranteeing product quality and food safety	Quality assurance of final product
 Components and solutions for vehicle weighing (analogue/digital)	 Components and solutions for silo weighing	 Batching and formulation	 Portioning and checkweighing	 Checkweighing/metal detection	 Weighing/order picking of outgoing goods	
 Foreign object detection (metal detection/X-ray inspection)	 Weighing of incoming goods	 Components and solutions for vessel weighing (analogue/digital)	 Formulation and formulation weighing	 X-ray inspection	 Checkweighers for heavy loads	
This is a cross-section of our extensive product portfolio. We offer tailor-made solutions for a range of requirements: from simple to complex; from explosion protection solutions to hygienic design.				 Pre-packaging checking and statistical process control	 Components and solutions for vehicle weighing (analogue/digital)	

We supply industry with products, solutions and services that increase the reliability, safety and efficiency of production and packaging lines. Our portfolio covers all applications from incoming goods inspection right through to goods delivery, including automatic and manual processes as well as filling and packing.





## Our services

Via our world-wide presence, we and our certified partners stand beside our customers across the globe throughout the entire life cycle of our products and solutions, from choosing the right equipment and systems to upgrades, replacement parts and training.



For more detailed information,  
please visit our website or contact  
**info@minebea-intec.com**

### Engineering Support and Global Solutions – ensuring optimal solutions

- Consultation on selecting the best products and solutions with regard to the desired performance, precision and costs
- Design-in support for the integration of our products and solutions in existing constructions
- Customer-specific products or solutions – tailored to individual requirements

### Upgrades – to update systems and improve performance

- Hardware and software upgrades
- Equipment refurbishment

### Training courses – to improve skills

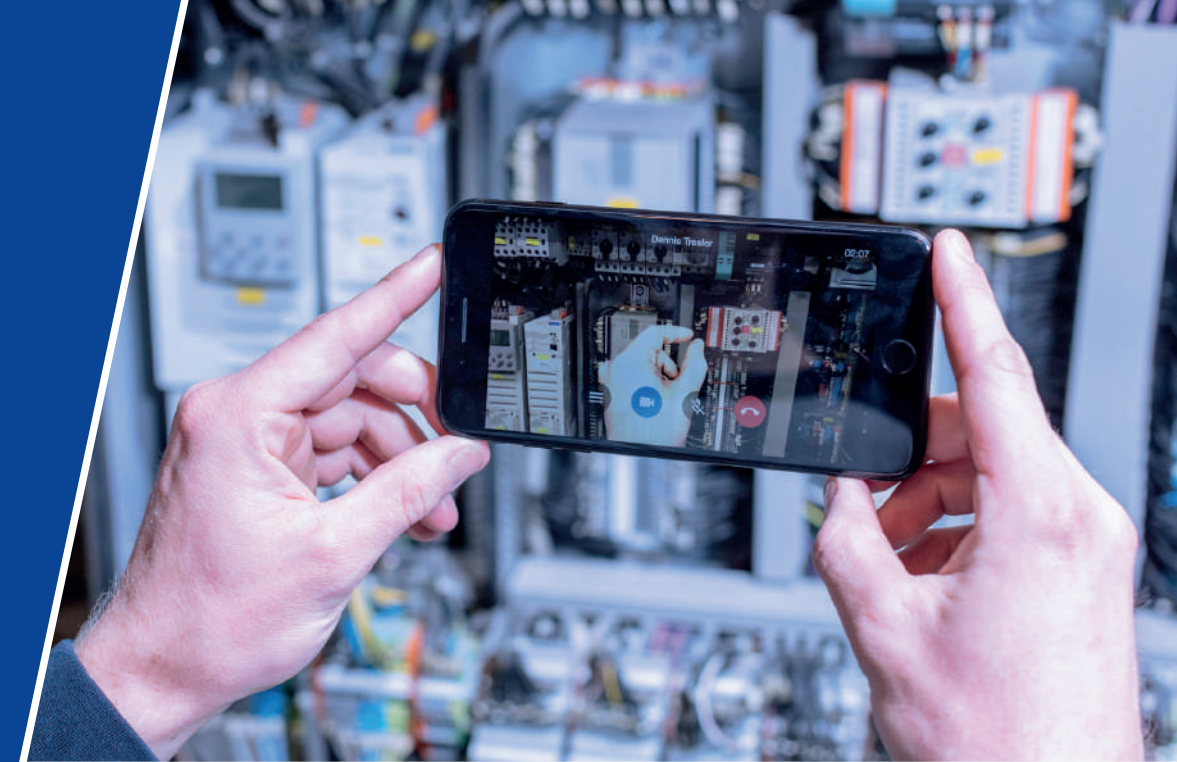
- Practical training content that reduces operating errors, downtime and maintenance costs and therefore increases the performance of the equipment and the efficiency of the line
- Seminars providing knowledge of regulations and technologies

### Commissioning – for a timely start to production

- Mechanical and/or electrical installation, commissioning and training on set-up and use
- Calibration or conformity assessment of equipment and systems according to statutory requirements for measuring technology
- Equipment qualification (IQ/OQ)

### Maintenance and repair – for guaranteed availability and performance

- Calibration or verification preparation of equipment and systems according to statutory requirements for measuring technology
- Preventative maintenance safeguarding continued availability and performance
- Repair services, including emergency service contracts for a guaranteed response time
- Professional replacement parts service
- Remote services such as the service tool miRemote based on augmented reality – for first-line support on site



**engineering support**  
by Minebea Intec

## Our Vision

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*We are a driving force for the further globalisation and concentration of our industry*

Our vision statement summarises the image of the successful future of our company that we strive to create and achieve. It serves as a framework for our strategy, navigates our business into the future and inspires and motivates our global team in its daily business.

## Our Mission

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*We provide innovative weighing and inspection solutions that fulfill our customers' needs in order to help them operate safe, reliable and efficient processes*

Our mission explains the purpose of our company in which we place the needs of individuals: employees, customers, partners and shareholders, at the centre of our thinking and acting.

## Our Brand Values

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To ensure that the Minebea Intec brand provides true benefits to everyone who is affected by our business, our brand values serve as a guideline for our daily actions and decisions.

### **Leading Technology**

We continuously invest in the research and development of new technologies and products. Through this we support our customers in optimising the safety, reliability and efficiency of their processes.

### **Trusted**

The trust that our customers, partners and employees put in our organisation, our products and our services, has grown over decades and is the foundation of our company. Through the Minebea Intec brand we aim to strengthen this trust by putting our brand values into practice, each and every day.

### **Intuitive**

This value does not only describe the positive experience that we promise our customers and partners when they install, operate and service our products. It also reflects the way in which we interact with our customers – from the first contact via our website or sales organisation, to the delivery of ordered products and after sales support.

### **Professional**

This reflects how we achieve our objectives. When each of us always put our customers at the centre of our thinking and acting, we will increasingly satisfy their needs.





## Company culture

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Our strong company culture together with the quality and attitude of our staff are the basis of our continued success. All of us are proud to be a part of the MinebeaMitsumi group, are passionate about our work, enjoy it and work professionally together as a team with a global mind-set. Flat hierarchies enable us to be flexible and efficient.

The Minebea Intec management sets a good example as role models, is motivated, shows enthusiasm, has trust in their teams and foster and promote them according to their skills and desires.

We develop our people by challenging them, encouraging them to think and act independently and by providing them with professional and personal training opportunities. At the same time, we offer our staff diverse activities that promote a positive work-life balance.





# Our Management Principles

Being a proud member of the MinebeaMitsumi group, the Minebea Basic Management Principles serve as further guidelines for our daily actions.

## Minebea Intec shall ...

- be a company where our employees are proud to work for
- earn and preserve the trust of our valued customers
- **respond to our shareholders’ expectations**
- work in harmony with the local community
- promote and contribute to global society



# Partnership

We support our customers in more than 65 countries around the globe. In many countries we are present with our own sales and service organisation. In other countries, and in certain regions or industries, we cooperate closely with dedicated and qualified third party representatives who are certified members of our Partnership Program.

Through our thorough qualification and certification programs we ensure that our Partners are able to provide our customers with the same level of expertise, information and support as they receive from us directly. Official certificates are supplied to each Partner allowing to check their level of qualification and areas of expertise.

**partnership** program  
by Minebea Intec





# Innovation

We strongly invest in developing leading technology and new products. To ensure that these investments truly support our customers in optimising the safety, reliability and efficiency of their processes, we encourage and facilitate a company culture of systematic and sustainable creativity and innovation.

At the basis of this culture is our attitude of putting customers at the centre of our thinking and acting. Through methods such as Customer Process Monitoring we obtain a clear understanding of their current and future needs. The process of finding innovative solutions for fulfilling these needs includes both technical research as well as applying structured creativity. In many phases of this process we involve internal and external specialists from a variety of disciplines, partners and customers.

Our well established Quality Management System provides us with the necessary procedures and tools for effectively managing our innovation process and ensuring that we fulfill the requirements regarding time-to-market and return-on-investment.





# Everything from a single source

Minebea Intec provides products, solutions and services to improve the reliability, safety and efficiency of production and packaging lines in virtually all industries. From goods receipt to goods issue – our portfolio comprises a variety of automatic and manual weighing and inspection solutions, software and services for a wide range of applications and industries.

## Process weighing and automation

- Vessel and silo scales
- Bench and floor scales
- Components for truck scales
- Batching and formulation

## Quality assurance

- Checkweighers
- X-ray inspection systems
- Metal detectors
- Statistical process control

## Services

- Technical support
- Upgrades
- Commissioning
- Training courses
- Maintenance and repair



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